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## DIR-CPO-4822

IQ Business Group (IQBG) — Texas Department of Information Resources  
Contract information available on the [DIR-CPO-4822 Contract Page](#) | Part of the [DIR Cooperative Contracts Program](#)

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### Contract Overview

Through this contract, any Texas state agency, unit of local government, or institution of higher education can acquire, through IQBG, Enterprise Content Management (ECM) and Enterprise Information Management (EIM) related Software as a Service (SaaS) and client-hosted products — such as AncoraDocs and M-Files — at significant discounts for Texas DIR customers. Professional Services such as installation, configuration, design, implementation, support, and maintenance are available with individual Statements of Work. This contract vehicle can also procure high-level assessments, requirements analysis, and solution design regardless of ECM or EIM platform.

### Awarded Products & Services

#### Software Products

**M-Files** — An intelligent information management platform that helps organizations make smart connections across the business and automate critical business processes while keeping information secured and controlled. Available as SaaS and client-hosted.

**AncoraDocs** — An advanced data capture solution that enables organizations to dramatically reduce costs and inefficiencies of manual data entry and other manual processes. Available as SaaS and client-hosted.

#### Professional Services

The following professional services are available under this contract via individual Statements of Work:

- Assessments (Program Maturity Assessments for Records Management, Information Governance, and Content Services)
- Policy & Schedule Development
- Information Governance
- Enterprise Content Management (ECM):
  - Document Management (DM)
  - Collaboration

- Web Content Management
- Records Management
- Workflow & Business Process Management (BPM)
- Email Management
- Data Migrations
- FOIA & eDiscovery
- Conversion & Digitization
- Support & Maintenance

## How to Obtain Quotes & Place Purchase Orders

Customers contact the IQBG Regional Director for Texas for all product/service pricing information, to negotiate service level agreements and additional terms and conditions (if any), and to send purchase orders. All purchase orders must reference contract number **DIR-CPO-4822**. Payments are made directly to IQBG.

The IQBG Regional Director can assist in determining which ECM or EIM products and services best match your requirements and help create Purchase Orders and Statements of Work.

## Contact Information

### **Chris Legnon, PMP, ITIL**

VP of Client Engagement / Regional Director, Texas

Email: [clegnon@iqbginc.com](mailto:clegnon@iqbginc.com)

Phone: +1 (512) 423-4481

### **IQBG Inc. — Corporate Office**

1751 Pinnacle Dr., STE 600, McLean, VA 22102

Phone: (703) 436-6990

Email: [info@iqbginc.com](mailto:info@iqbginc.com)

## Price Lists (MSRP / List Pricing)

The following price lists are specific to contract DIR-CPO-4822 and are available for download:

[Average Brand Discount](#)

[Product / Service Pricing](#)

[IQBG Professional Services Pricing](#)

## Voluntary Product Accessibility Templates (VPAT)

[M-Files VPAT](#)

[AncoraDocs VPAT](#)

## Warranty Information

### M-Files Warranty

M-Files warrants that during the applicable Subscription Period, the Software Service will conform, in all material respects, with the applicable Documentation. Upon written notice, M-Files will provide remedial services within a reasonable time at no additional cost. M-Files does not warrant uninterrupted or error-free operation. All other warranties are disclaimed to the maximum extent permitted by law.

### AncoraDocs Warranty

Ancora warrants that it has the legal right to provide the Cloud Services and that services will be performed in a professional manner by qualified personnel. Ancora makes no other representations or warranties, express or implied, and disclaims all implied warranties to the maximum extent permitted by applicable law.

## About the DIR Cooperative Contracts Program

This contract is part of the [DIR Cooperative Contracts Program](#), created by the Texas Department of Information Resources (DIR). The Program creates contract vehicles that satisfy statewide procurement requirements for software products and associated implementation services. It combines the buying power of authorized customers to obtain volume-discounted pricing, shorten procurement timelines, and improve access to technology products. Under the Program, customers place orders with and issue payments directly to participating vendors.